



COVID-19

Online Discussion Session

How new technology can help address the various impacts of the COVID-19 crisis on roads and road transport?

17 June 2020, 13 h (Paris time)

Our Speakers today

- Mr Patrick Malléjacq Secretary General, PIARC
- Prof. Seonha Lee, Korea, South Korea, Kongju National University member of PIARC Committee 1.1 on Performance of Transport Administrations
- Mr Chandrasekar & Ms Wee Ping Koh, Singapore, Land Transport Authority member of PIARC Committee 2.4 on Road Network Operations /ITS
- Mr Martin Margreiter, Germany, Technical University of Munich member of PIARC Committee 2.4 on Road Network Operations /ITS
- Mr Graham Kingston, UK, Egis M40 Business and Optimisation Manager



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Please mute yourselves and keep the video off during the presentations to avoid background noises and connection overload



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To change your name after entering a Zoom meeting, click on the "Participants" button at the top of the Zoom window.



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Participants' microphones and cameras must be turned off.

How to ask a question, raise an issue, or share a practice?

- This is strongly encouraged!
- Use the "Chat" feature of Zoom (bottom right of the main window)
 Send a message to "All participants" (this is one of the "chat" options)
- Note: only questions that are specific to roads or road transport
- That channel is monitored by Christos Xenophontos (Chair of PIARC TC 1.1)
- Christos will raise the questions to relevant panelists



About your name in Zoom

• We recommend that participants accurately name themselves in the Zoom application:

First Name Last Name Country

This fosters interaction between participants



This session is being recorded

The resulting video will be shared on www.piarc.org



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Key Concept: Focus on the short-term. The world is going through a crisis and every day counts.

- Share knowledge and current practice between PIARC members urgently in order to support responses to the pandemic in near real-time.
- Such knowledge and current practice are not yet confirmed as valid or effective, and what works in some parts of the world may not be relevant elsewhere.
- However, inspiration can be found anywhere, and a good idea now could save lives, improve business resilience and could minimize disruption of services.
- Note: In parallel, PIARC is planning medium- and long-term actions for when the pandemic is in a manageable state and substantially under control.



Disclaimer

Since time is of the essence, it is likely that knowledge and practice that is shared will not have been officially approved by each country's official authorities.

"The ideas and examples shared here are for illustration only. They do not necessarily represent official policy. Ideas presented will be subject to further evaluation and use in deriving recommendations on policy and practice in due course. While care has been taken in the preparation of this material, no responsibility is accepted for any damage that may be caused."



PIARC COVID-19 Response Team



Summary Terms of Reference

- To explore rapid sharing of knowledge and practice between PIARC members in respect of COVID-19 & associated socio-economic crisis
- To propose and implement short-term actions to support PIARC members and transport professionals in mitigation and response
- To track the course of COVID-19 over time and advise on further actions to be taken by PIARC and others during the crisis and into the recovery
- To advise on medium- and long-term implications of COVID-19 on the roads and transport sector and how these should be tackled and studied

Currently established to 1st December 2020, extendable as required

Current Membership

- Patrick Mallejacq, Secretary General, PIARC (Chair) (FR)
- Christos Xenophontos, Rhode Island DOT, TC 1.1 Chair (USA)
- José Manuel Blanco Segarra, Ministerio de Transportes, Movilidad Y Agenda Urbana, TC 1.1 Spanish Secretary (ES)
- Jonathan Spear, Atkins Acuity, TC 1.1 WG 2 Leader (UAE/UK)
- Valentina Galasso, Deloitte Consulting, TC 2.4 Chair (IT)
- Yukio Adachi, Hanshin Expressway Engineering Co, TC 1.5 Chair (JP)
- Saverio Palchetti, ANAS S.p.A., TF 3.1 Chair (IT)
- Caroline Evans, Arcadis Australia Pacific, TC 1.4 Chair (AU)
- Martin Ruesch, Rapp Trans Ltd., TC 2.3 Chair (CH)
- Andrea Peris, Paraguay National Committee (PY), Comm. Commission

For more information, contact info@piarc.org



Agenda and Structure

- Brief introduction to PIARC
- Issues faced by Road Operators and Administrations

Panelists' Presentations

- Maintaining the social distance by an appropriate pedestrian system
- COVID-19 Impact on Traffic, Public Transport and Road Maintenance, The Singapore Experience
- COVID-19 Impact on Traffic Modes
- Utilising Technology For Smarter Working
- **Q&A**
- Conclusion and Next Steps



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Introduction What is PIARC?







- PIARC is the new name of the World Road Association
- We were founded in 1909 as a **non-profit**, **non-political** Association
- Our goal is to organise exchange of knowledge on all matters related to roads and road transport



PIARC's Four key missions

- Be a leading international forum for analysis and discussion of the full spectrum of transport issues related to roads and related transport;
- Identify, develop, and disseminate best practice and give better access to international information;
- Consider within its activities the needs of developing countries and countries in transition fully; and
- Design, produce, and promote efficient tools for decision making on matters related to roads and related transport.
- The Association mobilizes the expertise of its members
- Through operations guided by a 4-year Strategic Plan



COVID-19

Issues faced by Road Operators and Administrations







PIARC has tentatively structured the situation around Six Key Issues

- Issue 1: Ensuring employees' health and safety in general
- Issue 2: Maintaining activity and business continuity
- Issue 3: Impact on transportation
- Issue 4: Business Relations
- Issue 5: Customer and stakeholder relations and joint working
- Issue 6: Security

They were presented in more detail during our previous webinars.



Two synthesis Notes are available

- These Notes present the emerging findings from the first Webinars.
- They are relevant for the road community and may be useful to inform planning and operational decisions that have to be made on the ground urgently.
- Available from www.piarc.org
 - Free
 - In English, Spanish and French





PIARC







Maintaining the social distance by an appropriate pedestrian system

Kongju National University Prof. Seonha Lee

Speaker



Prof. Seonha Lee

- Academic background
- Korea University, Civil eng.
- Technische Universität Berlin, Dipl.-Ing.
- Technische Universitaet Karlsruhe, Institut für Verkehrswesen Dr.-Ing.
- Position
- Kongju National University(2000~)
- PIARC Committee in Korea(2020~)
- TOMMs CEO(2017~)
- Former President of Korea ITS (2018)



Contents

- 1. Background
- 2. Case study
- 2. Methodology
 - Methodology
 - Simulation
 - Scenario
 - Results
- 3. Results





1. Background

- Life loss and property damage caused by COVID 19 are serious globally, and most countries restrict traffic, but considering the economic downturn in all sectors of society, limited levels of economic activity should be resumed, but to prevent the spread of infection, Maintaining "social distance" is very important
- Until now, it has relied mainly on government administrative orders, but it is effective only when a systemic method is
 proposed to allow citizens to pass through the "social distance" in multiple concentration facilities.
- In this study, we present a system that allows customers to act while maintaining "social distance" in multi-dense facilities (historic stations, department stores, stadiums, etc.) and based on this, the number of people that can be accommodated in each facility.





1. Background

- The number of confirmed patients in Korea's COVID 19 skyrocketed around February 15, and the number of additional confirmed patients decreased after April 15, but increased again.
- Compared to the increase in the number of confirmed persons in major countries, the increase in the number of additional confirmed persons in Korea is relatively stable.



2. Study area

- Seoul Station is located in the downtown area of Seoul and is very close to major tourist attractions such as Myeongdong and City Hall and downtown
- As a result of the 2018 number of passengers surveyed by major stations in the metropolitan area, Seoul Station accounted for 34%, taking a major role in the use of rail transportation.



- The Pedestrian Service Level (LOS) is as follows, of which the area per walker (m²/ped) is utilized and reflected.
- The area to maintain "social distance" is 1.5m X 1.5m = 2.25m², so it corresponds to LOS level "C"

LOS	Density(m²/ped)	Flow (ped/min/m)	Speed (m/s)
A	> 5.6	≤16	> 1.30
В	> 3.7-5.6	> 16-20	> 1.27-1.30
С	> 2.2-3.7	> 20-26	> 1.22-1.27
D	> 1.4-2.2	> 26-36	> 1.14-1.22
E	> 0.75-1.4	> 36-49	> 0.75-1.14
F	≤ 0.75	Variable	≤ 0.75



Pedestrian service level to maintain "social distance" falls under "C"



2. Simulation

- Establishment of facilities such as the platform, stairs, waiting room and ticket office of Seoul Station using PTV VISWALK, a pedestrian simulation
- For accurate simulation analysis, KTX's schedule is used to reflect train departure and arrival times.



2. Simulation

Social force calibration process

Social Force Parameter				
1	Tau	Relaxation time or inertia that can be related to a reaction time	0.40	1.00
2	React to n pedestrians	React to n: During calculation of the total force for a pedestrian, considers only the influence exerted by the n closest pedestrians.		6.00
3	Lamda	Lambda governs the degree of anisotropy of the forces.		1.00
4	A social (Isotropic)	$F = A_{soc_{isotropic}\omega(A)exp} \left(-\frac{d}{B_{soc_{isotropic}}} \right) n$		4.16
5	B social (Isotropic)			0.60
6	A social (mean)	$F = A \exp\left(-\frac{d}{B}\right)n$		1.60
7	B social (mean)			2.20



2. Scenario

- Four scenarios were set to judge the efficiency of maintaining the "social distance" when analyzing the pedestrian circulation system.
- Scenarios C-1 and C-2 establish a scenario by additionally constructing a pedestrian line considering the step width



2. Scenario

- Scenario C-1 is a scenario in which two rows of copper wire (distance between the copper wires are 1.6m) based on the width of the stairs (3.2m)
- Train passengers are set to use traffic line 1 for passengers adjacent to the platform stairs and passenger line 2 for the remaining passengers.

Scenarios C-1

- Mark the pedestrian traffic line that connects to the platform~stairs to get off the train door of 0.75m thickness on the platform so that the passenger can use the pedestrian traffic line.
- Pedestrian line width: 0.75m(75cm)
- Distance between lines: 1.6m
- Stair width: 3.2m



PIARC



2. Results



Scenario	Density (Ped/m²)	LOS	Speed (m/s)
A 0.648		D	0.69
В	0.206	В	0.71
C-1	0.241	В	0.48
C-2	0.181	В	0.51

Scenarios A

 As a result of Scenario A analysis, passengers voluntarily enter the stairs, and the passengers are concentrated in the narrow part of the platform → stairs, so the LOS level cannot maintain the "social distance" at the "E~F" level.

Scenarios B

- Scenario B is that passengers voluntarily maintain the "social distance" of 1.5m, and the service level is low to "B" level, but this walking behavior is practically impossible.
 Scenarios C-1, 2
- Scenarios C-1 and 2 maintain the service level "B" as a result of setting "social distance" in the longitudinal and transverse directions by marking the pedestrian lines in rows 2 and 3 considering the limitations of scenario B. In this case, the walking density was lower than that of C-1, but the "social distance" was not satisfied.

PIAK

Social Distance Viswalk (Seoul Station)



According to the prediction that epidemics such as COVID 19 can continue to be prevalent, it is necessary to establish a systemic circulation system that allows customers to maintain a "social distance" at all times in multidense facilities such as complex history, shopping malls, and stadiums.

Various circulation system alternatives considering the purpose of customers' activities and health and appropriate capacity calculation considering these are possible through walking simulation as in this study.

At the government level, establish standards for each facility for a pedestrian system to maintain a "social distance" for multi-dense facilities, and establish a system to monitor it.



Thank you for your attention!

- Kongju National University
- Prof. Seonha Lee

seonha@kongju.ac.kr







COVID-19 Impact on Traffic, Public Transport and Road Maintenance

The Singapore Experience, by the Land Transport Authority Mr Chandrasekar

Group Director, Traffic and Road Operations Group



Ms Wee Ping Koh

Deputy Chief Specialist, Road & Traffic Specialists Deputy Director, Traffic Analysis & Projects

17 June 2020



Outline

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- Headlines on Land Transport
- Traffic Operations and Management
- COVID-19 Impact on Traffic and Public Transport
- Impact to maintenance obligations
- Supporting Community & Staff
- Summary


The LTA is the agency responsible for planning, designing, building and maintaining a land transport infrastructure and system that is reliable, connected, sustainable, safe and meets diverse needs.



Changing Scene in Singapore





One Central ITS Platform

1. Intelligent Transport Systems



Evolution of Road Pricing in Singapore



Area Licensing Scheme (1975 – 1998)

 Manual (paper based) scheme to regulate vehicle usage in city

> \$3/\$2

Motorists pay one-time \$

Daily entries at \$3 -> \$5 -

to enter Restricted Zone

- Allows re-entry during validity period
- 44% volume reduction
- Speeds during RZ hours increased to 33kph



Electronic Road Pricing (1998 – Now)

- Gantries fitted with cameras, displays & sensors
- Charged through in-vehicle unit
- Flexible: rates varies by location/time (\$0.50-\$6.00)

- Pay per pass
- Additional 10-15% volume reduction even though rates lower than ALS at start
- Rates reviewed quarterly, responsive to prevailing traffic conditions

Expressways

Arterial Roads



COVID-19 Related Stages & Activities



Key Observations on our Roads

- Whilst there was drop in traffic volume in the initial weeks as COVID-19 situation escalates, changes were not significant and overall traffic reduction was less than 10% compared to pre-COVID. Demand dropped more significantly only after the safe distancing measures (SDM) were stepped up, reaching around 20% reduction from normal days and eventually to 53% during the first week of circuit breaker
- The area experiencing largest drop was the Central Business District (CBD), with traffic reduced up to 30% during the SDM in view of the area having non-essential services Thereafter, volume dropped by almost 65% when circuit breaker measures set in. There was a one-day surge in traffic on 6 April, the day before circuit breaker started.
- Expressways demand dropped up to 20% during the SDM weeks, and reached around 50% in first week of circuit breaker. This was due to a progressive reduction in longer distance commuting trips as more workplaces were closed during Circuit Breaker. However, one of the expressway, serving the north-south corridor continued to attract high demand in view that many essential workplaces were located along that route.
- The road category that experienced the least demand drop was the arterial roads, with around 12% during SDM, and 45% during first week of circuit breaker. This could be because arterial roads tend to carry shorter distance essential trips, and therefore demand remains relatively high. This was especially true for roads that are serving residential areas, where demand drops are the smallest.

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Expressway and Arterial Volumes Correlated with Traffic Speeds



Island-wide Whole-day Bus Journey Speeds and Ridership



Electronic Road Pricing (ERP) Situation

Regular weekly monitoring of traffic conditions alerted LTA about dropping traffic demand, and improving speeds

At that time, the next quarterly ERP Rate Review is a month away.



Special ERP Review

To ensure expediency in responding to rapidly changing traffic situation

- Instead of regular quarterly review, a special review was applied, resulting in special rate reduction at several gantries scheduled for 6 April implementation:
 - 74 out of 77 priced ERP gantries will have rates reduced in at least one 30-mins time period
 - o 56 ERP gantries will be zero-rated
- 3 April: The intended Circuit Breaker measures were announced to start on 7 April
- 4 April: Urgent policy and operational response made in anticipation of drastically reduced commuting traffic. MOT-LTA announced the suspension of ERP rates at all 77 priced gantries from 6 April
- With the gradual easing of circuit breaker measures from 2 June, ERP charges remain suspended but more frequent review of traffic speeds will be conducted during Phase 1 post-circuit breaker, until normalcy returns





Impact to Maintenance Obligations

- Due to limitation of resources during COVID
 - Most non-critical maintenance work was ceased (e.g. footpath inspection, Scheduled Maintenance Works & Project Works for street lighting, most escalators shut down except leading direct to hospitals)
 - Reduction of cleaning frequency, only limited to selected structures (Lifts, PUPs, Gravity sump pit, Gutter, etc)







- To enhance visibility of mild defective areas and ensure public safety, temporary measures like placing cones or drawing yellow box.
- Rectification will be done after circuit breaker, when more resources are available

Transport Ambassadors



Public Transport Safe Distancing Ambassadors

50

- To promote and enforce safe distancing measures on public transport, including MRT stations and bus interchanges
 - $_{\odot}$ 1m safe distance from other commuters
 - Ensure commuters sit or stand at designated spot on train



Active Mobility (AM) Ambassadors

- In current climate, higher usage of AM devices
- Timely opportunity to remind users on proper use of such AM devices on public paths, to encourage safe and responsible usage

 Efforts to engage food-delivery drivers on safe-distancing





Positive Social Impact

Spreading the safe-distancing message to all



Keeping staff engaged via online measures



Showing appreciation to healthcare workers - the *LightitBlue Campaign*



Summary

- Technology-readiness has enabled LTA to continue carrying out our core functions without affecting service levels
- ITS has provided valuable insights to traffic and public transport trends, gaining additional level of understanding into travel behavior arising from COVID-19 situation
- Maintenance regimes has to be adjusted, whilst maintaining safety for road users as priority
- Digital platforms and technology allow continued support of community and staff through these challenging times

Thank You

80 0583







COVID-19 Webinar COVID-19 Impact on Traffic Modes

Martin Margreiter

Technical University of Munich & MobilityPartners, Germany Member of PIARC Committee 2.4 on Road Network Operations / ITS

June 2020

World Road Association • Association mondiale de la Route • Asociación Mundial de la Carretera • www.piarc.org

Short Bio – Martin Margreiter

ПШ	2010 - now:	Doctoral Candidate, Research Group Leader and Lecturer Chair of Traffic Engineering and Control, TUM, Munich, Germany
GIST	2013 - now:	Lecturer German Institute of Science and Technology, TUM Asia, Singapore
CAL POLY	2016:	Guest Researcher and Lecturer California Polytechnic State University (Cal Poly), San Luis Obispo, USA
mp	2016 - now:	Founder and Partner MobilityPartners, Consultancy for Traffic and Mobility, Munich, Germany
et	2018 - 2020:	Director Innovation Hub Central EIT Urban Mobility, Munich, Germany & Barcelona, Spain
PIARC	2018 - now	Member of Committee 2.4 on Road Network Operations /ITS PIARC World Road Association, Paris, France



http://www.vt.bgu.tum.de/en/staff/mitarbeiter/margreiter-martin



http://tum-asia.edu.sg/martin-margreiter



https://mobility-partners.com/en/?team=martin-margreiter_en



R



https://www.researchgate.net/profile/martin_margreiter

https://achalar.googla.do/sitationa?im

https://scholar.google.de/citations?imq=martin+margreiter



martin.margreiter@tum.de martin@mobility-partners.com



Air Traffic



European air traffic – Comparison of March 7 and April 7 2020

• Drastic decrease in air traffic above Europe



Source: www.flightradar24.com

Total number of flights per day worldwide 200.000 153 000 Decrease from 180,000 to 180.050 below 50.000 flights per day 170.030 168.000 153.056 1480830 100000 123,000 1:0.000 100.000 1004008 80.000 20.000 Editory, Apr. 72, 2020 7-day moving average: 65 837 Number of fights: 46 294 60.058 50.000 7-day moving average Number of flights 43,000 35,000 27 45 Con Con in the set of a -D all 1.284 35 all all all a sport -14 th 241 0,14 2 th

Source: www.flightradar24.com

Total departures from Munich airport (MUC)



Situation now still the same (different scaling)



Source: www.flightradar24.com

TSA checkpoint travel numbers in US



Source: https://www.calculatedriskblog.com/2020/03/tsa-checkpoint-travel-numbers.html

Mobility Profiles from Cellular Data



Most drastic change in number of trips after the introduction of movement restrictions in Bavaria

- Comparison between 21.03.2020 and 07.03.2020 (after movement restrictions in Bavaria)
- Green color shows the most drastic decrease in number of trips

(Based on more than 30 Mio. anonymized datasets from cellular providers)



Source: https://deutschland-bleibt-zu-hause.teralytics.net/ https://www.bild.de/news/inland/news-inland/coronavirus-so-vielweniger-sind-die-deutschen-jetzt-unterwegs-69528460.bild.html



App requests in Germany (Apple Maps)

 Most drastic decrease in requests for public transport



Road Traffic



Autobahn at Leipzig Airport



Major arterial in Munich

Vizualization of congestion in peak hour in Munich

- Comparison of Congestion Monday Morning
- 2019: Congestion on almost 20% of all roads
- 2020: Congestion on only 2% of all roads

München München

April 8, 2019 - 8am

April 6, 2020 - 8am

Decrease in road traffic all over Germany (by road network)



 Most roads see a decrease in traffic of around 80%

Source: PTV Group

Decrease in Road Traffic all over Germany (by County)



 Number of trips in counties also decreased by around 80 %

 Mostly in border regions and in Bavaria (due to stricter restrictions there)

Source: PTV Group

Comparison to historical average during COVID-19 (TomTom)

Roads are emptying across the world

TomTom traffic congestion index, last seven days vs historical average (%)



New York



Hong Kong

Tue.

Wed

Thu

Fri

Sun

Sat

Mon

80

40





80

40

Sat

Sun



Mon

Singapore

Tue

Wed

Fri

Thu



Sun

Sat

Mon

Los Angeles

Tue

Wed

Thu

Fri

80

40





Source: TomTom

Bicycle Traffic



Temporary bike lane in Berlin, Photograph: Annegret Hilse/Reuters

No drastic changes in bicycle rides



Mecklenburg-Vorpommern

www.EveryoneCounts.de

Pedestrian Traffic



River Isar, Munich

Qually: Oversteert(mags)/Sebestian Gabriel

Place de Trocadéro, Paris

Source: www.stern.de

Pedestrian counts in German city centers

• Germany



• Munich



https://everyonecounts.de/
Public Transport



Empty Metro Station in Munich

Public transport ridership in Zurich, Siwtzerland

 Passengers in March 2020



Source: https://www.linkedin.com/posts/milos-balac-76ba7b2a_ethzurich-stadtzaesrich-stadtbasel-activity-6651058149786812416-Ly02/

Measures & Current Research



Blocked seats in Dublin Busses (Source: The Irish Times)

Marked standing spaces and seats in Singapore MRT (Source: The Straits Times)

Impacts of COVID-19 on mobility behavior in Germany

• Survey: How did your mobility behavior change in the Corona Crisis?



Source: ADAC e.V.

Pop-up bike lanes and pedestrian zones





Munich, Germany (Source: Süddeutsche Zeitung)

Berlin, Germany

One way sidewalks







Boston, US

Social distancing in traffic research?

- Not every job allows for working from home
- \rightarrow Additionally, those jobs are mostly the system-relevant jobs
- On a trip (e.g. job or leisure) there are various contacts to other people especially when using public transport

> How can contacts be reduced?

> How can the limited capacity of our traffic system be used in an optimal way?

Current research – Mobility simulation in COVID-19 times

- Calibration and validation of new pedestrian behavior due to COVID-19
- Simulation of potential measures for social distancing
- Evaluation of number of contacts and risks in simulations



Pedestrian simulation of a Metro station

Thank you for your attention!



Martin Margreiter

Technical University of Munich & MobilityPartners, Germany

martin@mobility-partners.com

martin.margreiter@tum.de

Member of PIARC Committee 2.4 on Road Network Operations /ITS



@PIARC_Roads



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www.piarc.org









Utilising Technology For Smarter Working

Presenter – **Graham Kingston** Business Optimisation & Hand Back manager





Key discussion Points

- Introduction to Egis M40
- Digital Network Display Technology
- GIS DashCam An Aid to Inspection
- Business Applications Customised low code platform





Introduction to Egis M40 What is the M40 project





Introduction to Egis M40 Overview

DBFO-30 is a 30yr (1997) Design Build Finance and Operate contract awarded to **UK Highways M40 Ltd** and covers the majority of the M40 motorway (J1A-J15) the main artery connecting the UK's two largest cities: London and Birmingham.

J1A connects the M25 and Junction 15 intersects with the A46 near Warwick with the operational and maintenance project consists of **123km of 2 x 3 lane motorway, with more than 300 structures** on a 30-year contract until January 2027.

Client: Highways Agency (Highways England)- UK Department of Transport Concession Company: UK Highways Plc + subsidiary; UK Highways M40 Ltd Financing: Bank loan and shareholders' equity Awarded: May 1996 Takeover of Operation: January 1997 Operations and Maintenance Company: UK Highways Services Construction Completion: January 1999



Introduction to Egis M40 Project Location





Project description

Principle obligations of the operations and maintenance contract:

- Network Management
- Safety Inspections
- Cyclical and routine Maintenance
- Accident and Emergency Response
- Winter Maintenance







Digital Network Display Technology How have we used it ?



Figure 1 Telemetry TV, Cloud based media distribution



Digital Network Display Technology

- 4 Depots along 150 miles of network.
- Reduction in cross depot Contamination
- Directed message for POD Workforce
- To the Minute guided message in fluid information flow –Window to the workforce
- Good Practice



Figure 1 Telemetry TV, Cloud based media distribution



Figure 3 Image of the Telemetry tv stream



GIS DashCam – An Aid to inspection How did this help ?





GIS DashCam – An Aid to inspection

- Reduced 2 man Inspection to one
- Consumer Equipment
- Post processing of data in safe environment
- Potential to expand to AI machine code learning in the future for inspections
- Good Practice –potential reduction in Resources and carbon footprint







Hardware and Software





E StadTracke(V)

Business Applications – Customised low code platform

We did it our way!





Business Applications – Customised low code platform

- Ability to meet Business challenges remotely
- Customised apps produced
- Agile deployment
- Meet immediate needs without reduced supply chain support

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Questions and Answers Moderated by Christos Xenophontos





Our Speakers today

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Conclusion and Next Steps



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Next steps

- We publish video recordings and presentations from our webinars
- Further PIARC webinars are planned, in English, Spanish and French
- We publish "Notes" with the findings from those webinars
- An in-depth report is scheduled for September

https://www.piarc.org/en/News-Agenda-PIARC/Coronavirus-PIARC-and-Covid-19



Two PIARC polls are open

In order to allow everyone to contribute, two polls are now open:

To identify issues of concern: <u>https://forms.gle/cgi8WCeQYykCeNFQA</u>

To identify stakeholders who wish to share their practices : <u>https://forms.gle/8sPYw3qhZoySQueJ9</u>

Those two links are also available from PIARC's website.





PIARC's Response Team: Contact details

- <u>christos.xenophontos@dot.ri.gov</u>
- jmblanco@fomento.es
- vgalasso@deloitte.it
- jonathan.spear@atkinsacuity.com
- <u>s.palchetti@stradeanas.it</u>

- <u>caroline.evans@arcadis.com</u>
- martin.ruesch@rapp.ch
- andreaperis@gmail.com
- yukio-adachi@hanshin-exp.co.jp





Thank you for your attention!



Patrick Malléjacq

PIARC Secretary General

patrick.mallejacq@piarc.org

@PMallejacq

World Road Association (PIARC) Grande Arche – Paroi Sud – 5°étage 92055 – La Défense Cedex – France



www.piarc.org

