



How to use the World Interchange Network (WIN)

These instructions describe how to use the PIARC website to email a request for information to a WIN relay. The WIN relay will then forward your request to an appropriate expert who will reply to your email directly.

1. To select a relay

To find the available relays, select "Search for a relay " from the "World Interchange Network" submenu.

You may filter the relays by continent, area of expertise and/or language. The results are displayed under the form. You may view the particulars of a relay by selecting the "View details" arrow, located to the right of the relay.

2. To send your request to a relay

Select the "Send request" arrow located to the right of the relay you want to contact. Fill in the form that appears, with the preferred language and area of expertise that you are interested in. You may also change your email address if you prefer the reply to be sent elsewhere. Type your request in the "Your Question" field and any further comments in the "Additional Comments" section. Then click on the send button.

Your email is received by the relay who will forward the message to an appropriate expert. This is all done via the WIN website. The expert also views and replies to your request via the WIN website and the reply appears directly in your email inbox.

If you have any difficulty using the site, please email us at

info@piarc.org

We hope the WIN will provide the information you seek and encourage you to use it often!