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“No matter how busy I am, I’m never too busy to stop and complain about how busy I am.”

Session 3

Human resources management

- Presentation:
 - Developemnt of human resources skill
by Brian Hasell
 - Special Workshop on HRM
by Paul van der Kroon
 - Setting Institutional Capacity Building on the PIARC
Agenda
by Marit Due Langaas
 - The way we recruit and train engineers inLatvia
by Irena Kardela



**“When the boss isn’t around to watch us,
he loads up this screen saver.”**

Session 3

Human resources management (2)

- 10.30 Coffee break
- 11.00 Reassemble
- Quality management system in General
Directorate for National Roads and Motorways
by Bozena Szczepkowska
- Competency management in the Netherlands
by Guido Hagemann
- Discussion
- 12.30 Lunch



“My calendar is way overbooked and I’m three months behind in my work — *I don’t have time to attend a time management seminar!*”