

PIARC TTC Meeting 17 – 18 May 2002

THEMES FOR WORKING GROUP SESSIONS

N° 1 • What are the key success factors for TTC development in 2002 ?

N° 2 • What tools / policies are needed to achieve high levels of customer satisfaction ?

N° 3 • What are the most efficient ways of meeting TTC training needs ?

What are the key success development factors in 2002 for a TTC to become a focal point for the active dissemination of technical documents and other technology transfer activities ?

Your individual and collective observations related to :

1. Their basic mission of facilitating the acquisition and dissemination of technology, best practices, policy knowledge and know how ?

2. The institutional development and national positioning of the TTC ?

3. The involvement of public and private shareholders ?

4. The delivery of specific programs ?

What are the most efficient ways of meeting training needs for TTCs based on current experience ?

Your individual and collective observations related to different training options:

1. Self study guides and interactive computer based training

2. Short courses

3. In depth off-work site training

4. On-the-job training or demonstrations

5. Videotapes or CD ROM supports

